



Information for first-year students

About us

- IT-Support since 1996
 - Support from students for students
- Account for students → eCampus & PCs
- Infrastructure support and consulting
 - Over 700 PCs for students from all faculties
 - Distributed across the university → Focus on central campus
- **studIT ≠ Stud.IP**

Most important first:

Use your student email adress and check regularly!
In eCampus or set up a mail client!

Stud.IP-News $\neq$ eCampusMail

Locations



LRC SUB



LRC Med



helpdesk in the physics library

Support and helpdesk



- Support for your student account
- Software consultations (MS Office,..)
- Telephone hotline
- Email inquiries

Online-Support

- Instructions
- Texts, pictures, videos, news
(malfunctions)
- German & English
- Frequent updates & news

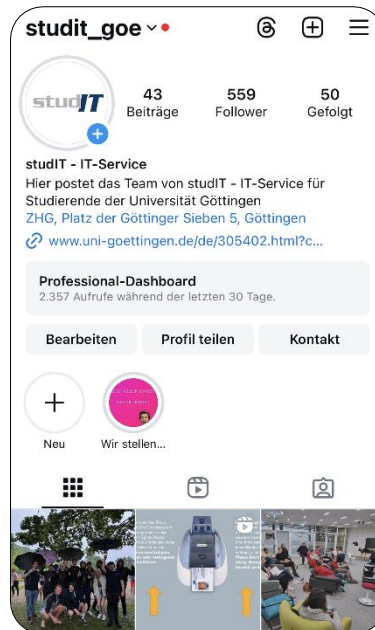


Help and IT-Support → in eCampus buttom left / in the menu at the top left

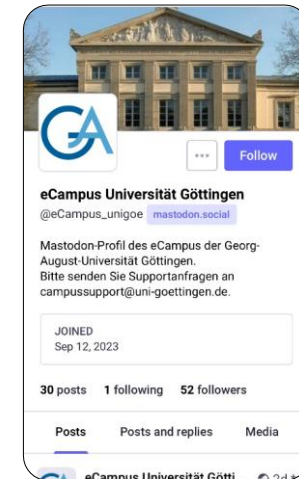
Always stay up to date



Facebook:
@studit.goettingen



Instagram:
@studit_goe



Mastodon:
@eCampus_unigoe
@mastodon.social

Student and Academic Services

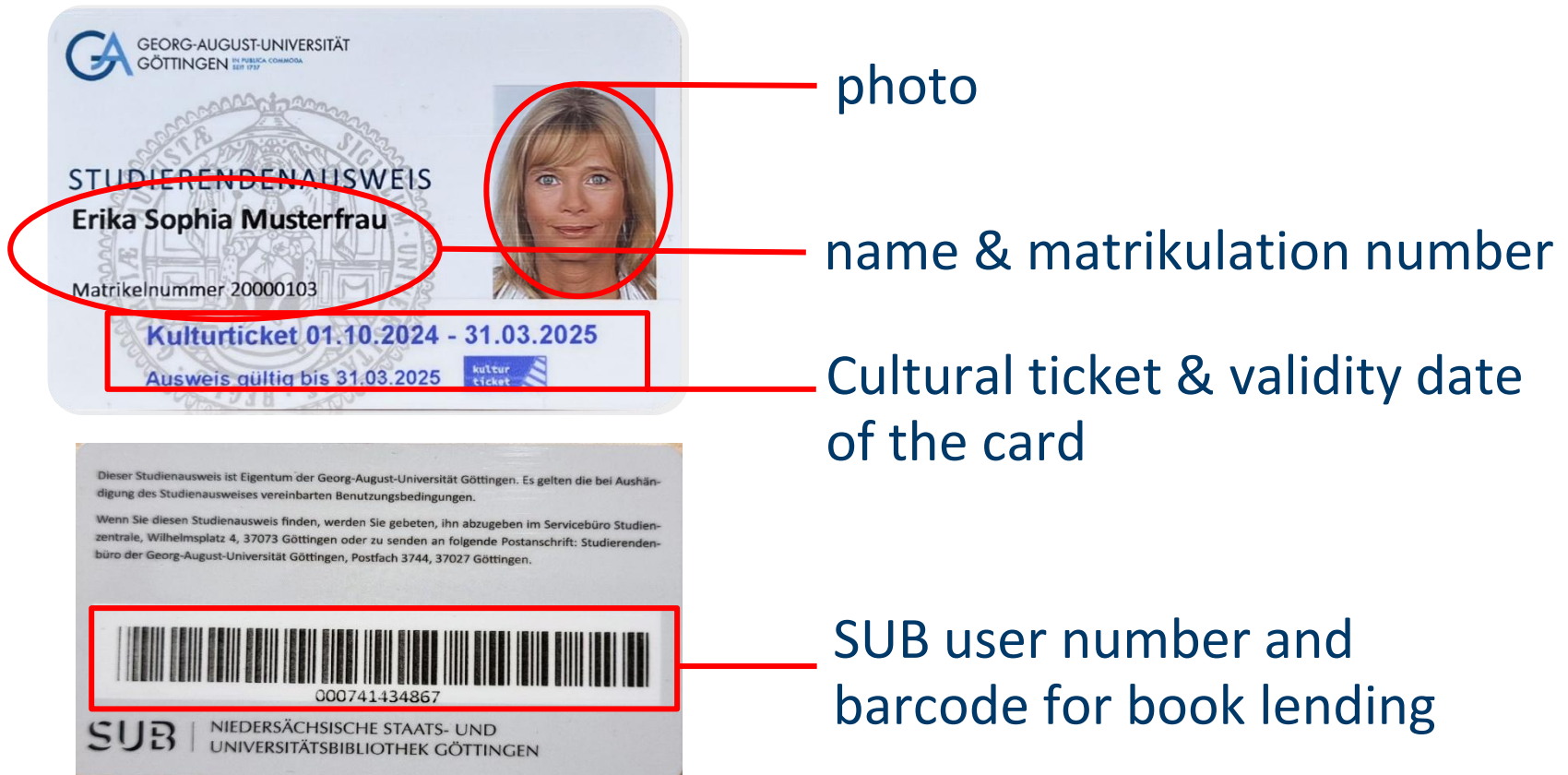
Your student ID card



How to get the card and account

- Google: „Starter Kit Uni Göttingen“ or go to <https://www.uni-goettingen.de/en/664087.html> and read through it!
- Login with application account (e.g. app- / bew-)
- Set password for regular student account
- Take photo for student card (smartphone, webcam)
- Wait for production confirmation (pickup LRC SUB)
- Login to eCampus → set up MFA

Your Student ID Card – What's on it?



The image shows the front and back of a Student ID Card from Georg-August-Universität Göttingen. Red circles and lines highlight specific features, which are labeled on the right.

Front of the card:

- photo**: A red circle highlights the student's photo.
- name & matriculation number**: A red circle highlights the text "STUDIERENDENAUSWEIS Erika Sophia Musterfrau" and the "Matrikelnummer 20000103".
- Cultural ticket & validity date of the card**: A red rectangle highlights the text "Kulturticket 01.10.2024 - 31.03.2025" and "Ausweis gültig bis 31.03.2025".

Back of the card:

- SUB user number and barcode for book lending**: A red rectangle highlights the barcode and the number "000741434867".

Text on the back of the card:

Dieser Studiausweis ist Eigentum der Georg-August-Universität Göttingen. Es gelten die bei Aushändigung des Studiausweises vereinbarten Benutzungsbedingungen.

Wenn Sie diesen Studiausweis finden, werden Sie gebeten, ihn abzugeben im Servicebüro Studienzentrale, Wilhelmsplatz 4, 37073 Göttingen oder zu senden an folgende Postanschrift: Studierendenbüro der Georg-August-Universität Göttingen, Postfach 3744, 37027 Göttingen.

SUB | NIEDERSÄCHSISCHE STAATS- UND UNIVERSITÄTSBIBLIOTHEK GÖTTINGEN

Where's the transportation ticket?



- Deutschlandticket (Germany ticket)
 - Regional trains, city buses and trains all over Germany
- Only digital ticket on your phone
- The student card is **NOT the ticket** (anymore)!



You'll need to set up the ticket on your phone and take it with you!

Your student ID card – Functions

- Visual ID card
- Cultural ticket
- Payment in canteens und cafeterias
 - Autoload → Infobox
- Charging the print account, printing and copying
- Access to buildings and rooms (e.g. LSG)
- Use of lockers
- Library card (SUB)

Your Student ID Card – Renewal

- One card for life
- Renew every semester
- Renewal 1 week after payment
 - SoSe from 01.06.
 - WiSe from 01.12.
- Print never expires
- After the start of the new semester → too late



Where to go when...

- **Disabling a lost Student ID Card:**
University Callcenter: +49 551 39-20000
- **Getting a new Student ID Card:**
Office of Student Affairs (Wilhelmsplatz)
- **Credit repayment from an old to a new card:**
Infobox in foyer of Zentralmensa
- **Renewal of the Student ID Card:**
LRC SUB, LRC Med, Physics library, Office of Student Affairs

Your student account

- usually firstname.lastname / f.lastname
 - NICHT p_name / app-name / bew-name
 - One password for multiple services (PCs, eCampus, WLAN)
- NOT valid for the library account (SUB)
 - SUB user number (Barcode) & separate password

Your account is...

- ...your zentrale Email-Adresse (...@stud.uni-goettingen.de)
- ...the login for WiFi (eduroam) → email adress
- ...your access to studIT computers
- ...equipped with a network drive with 10 GB storage space
- ...your eCampus access
→ incl. FlexNow, Stud.IP, Mailbox, Self Services, LSG

MFA – Multi-factor-authentication

- When logging in to eCampus for the first time → MFA setup
 - Setup 2nd factor for secure login
 - Multiple devices = reliability
- Keep your recovery key safe
 - Reset the token yourself

WiFi – eduroam



- Can be used at universities worldwide
- Once setup
→ automatic connection
- Access to the Goenet
- Configuration tool at
cat.eduroam.org

Setting up WiFi – eduroam

- Android

App: geteduroam



- iOS

cat.eduroam.org

- Organisation:

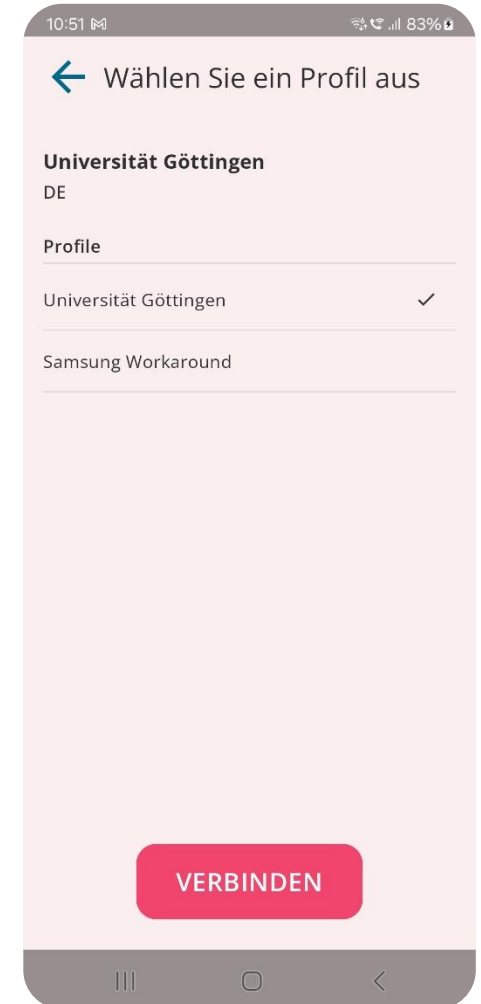
University of Göttingen

- User group:

University of Göttingen / Samsung Workaround

- User name:

student email adress → @stud.uni-goettingen.de



VPN for students



- Virtual Private Network
 - access to university network from home or on the go
 - encryption of traffic
- Access to licensed services, e.g. scientific journals or learning platforms (Beck Online, Amboss)
- **mandatory: setting up a 2nd factor to your account (MFA)**

Printing and Copying



- A4/A3 print & posters
- Follow-Me-Printing
 - Free choice of printer
- Printing from desktop PC / notebook / smartphone
- Pick up documents with student ID card
- Debit from print account, NOT „cafeteria credit“
 - Transfer possible in all SUB libraries
 - Free print credit (only dedicated faculties)

Lern- und Studiengebäude (LSG)

- 80 computers, displays, beamers, smartboards
- WiFi, wired notebook network
- Printers/photocopiers/scanners
- **Room reservations via eCampus**



Software for students

More information: see Wiki → „Help & IT Support“ on eCampus



IT courses by ZESS



- Courses for beginners and advanced learners
- Word, Excel, PowerPoint and more
- Credits for your bachelor / master
- 2 SWS
- 1x per week / Block courses during the semester break

Any questions?



- **Web:** eCampus - Hilfe & IT-Support oder wiki.student.uni-goettingen.de



- **Mail:** campussupport@uni-goettingen.de



- **Hotline:** (+49 551) 39-23366



- Ask our consultants at the helpdesks

Thanks for your attention.

The **studIT** - Team would like
IT-Service für Studierende
**you to have a lot of fun and success
during your studies!**